

“I would like to express my professional and personal thoughts on BSL enabling. Sharon Brown (BSL Enabling) has demonstrated her compassion, skills, experience and professionalism in order to provide an individual and personalised enabling service to people who require paid support.

The most important attribute that Sharon shows in her role as an enabler is her ability to care and show compassion. Sharon works with the person according to their requirement of enabling time and is flexible to change support type and times according to the persons needs.

Sharon's skills are in working through a plan with the person to enable them to increase their own skills and confidence in all areas of their life whilst providing skilled communication support.

On an individual level I have seen how well Sharon has offered her enabling support with a person who experiences high level of anxiety with regard to change of routine in their life. Sharon was able to provide a caring attitude to enable the person to build up their self esteem and help them to increase their enjoyment of life by working through an enabling plan. Within the short space of time I saw Sharon enable this one person to start enjoying life again by achieving goals and increasing this persons social experiences. Without Sharon's help the person would have become more and more isolated and unhappy.

My personal thoughts are that if I had a relative who had significant communication and learning disability support needs I would feel comfortable and reassured that she would provide a trustworthy and most of all caring service whilst being mindful to always encourage the person to achieve independence when possible.

I wish Sharon the best for the future and commend her in going it alone in market where care is now an industry and not often seen being offered on an individual basis as Sharon does. “

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