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**Learning Disability
Primary Care Liaison Team
(PCLT) Exeter & East**

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Devon

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Testimonial - Sharon Brown of BSL Enabling Service

Sharon enables 2 service users I also support to healthcare appointments and support with easy read information, both have a learning disability one has communication difficulties the other is profoundly deaf.

Sharon is dedicated to her role empowering individuals to make choices to live full and purposeful lives. She engages with her service users in a person centred way, working together to reach goals and aspirations expressed for example supporting with many aspects of moving to a more suitable home for one individual.

Sharon's knowledge and skills in British sign language aid her being a great communicator she is patient and calm in her manner. Allowing the service user opportunity to answer and express their opinions and thoughts. Sharon is forward thinking using bespoke communication tools and aids such as Individual "People who support me" pictorial books, healthcare diaries, and medication reminder systems with use of appropriate symbols and photos.

I have found Sharon to be always approachable and helpful in my role to support individuals we joint support with a learning disability to access mainstream healthcare by working together to make reasonable adjustments often with multidisciplinary healthcare professionals.

Jennifer Gilbert

Assistant Practitioner