

# Accounting-On-Us

10th April 2017

To Whom It May Concern

## **BSL Enabling—Sharon Brown**

I have known Sharon for several years and she has always loved her job and the fact that she can actually make a direct difference to someone's life.

She wanted to branch out and make the huge step of working for herself so that she wasn't restricted in what she could do to help the people who receive her services.

Imagine being in a world with no sound and how scary that must be. Simple things like communicating with people becomes almost impossible and hard work. Things like going to the bank, hospital appointments, or even to a social event, all the things we take in our stride and to a degree, for granted.

This is where Sharon comes in, she is such an approachable and likable person, she will quickly put someone at their ease and pinpoint where she can help. She treats her clients with the utmost respect.

Nothing is too much trouble and Sharon doesn't just stop work at 5 o'clock, if she is needed she will make sure that, if she can help, she will.

A perfect example was at last years awards, after the meal and awards were handed out and people were relaxing and socializing, Sharon got a text message from a frantic client. They were in total meltdown and having a panic attack. Sharon quietly moved to the edge of the party and facetimes her client. I then witnessed her signing to the distraught person but after a few minutes she managed to talk them down and back to a calmer state. It was incredible to watch her professionalism and deep empathy that she had with that client.

To Sharon, BSL Enabling is so much more than a job. She actually makes a huge difference to peoples lives, she helps to build their confidence, become independent and start to enjoying life without fear. She has a true empathy with her clients and the professionals she comes into contact with all speak very highly of her.

I think she would be a very deserving winner of your Healthcare Provider of the Year award

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